



# PRESS RELEASE

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P.O. Box 552 • Alexander City • Alabama 35011-0552 • (256) 329-6700

[www.alexandercityal.gov](http://www.alexandercityal.gov)

## Update on Closures and Cancellations Concerning COVID-19

The City of Alexander City continues to monitor the progression of the Coronavirus and is amending operating procedures as necessary. In the interest of protecting the health of residents and employees of the City, beginning Monday, March 23, 2020, most City buildings will be closed to the public as shown on the third page of this document and the following procedural changes will go into effect:

### Utility Billing (256) 329-6715 or (256) 329-6710

Utility payments may be made by utilizing the following services:

1. Online bill pay through the City's website ([www.alexandercityal.gov](http://www.alexandercityal.gov))
2. Use of Dropbox located on the side of City Hall (between City Hall and employee parking lot)
3. Use of Dropbox located in the City Hall foyer
4. United States Postal Service
5. ACH (Auto-Draft) will be available beginning with the next billing cycle
6. A drive-thru window will be opened next to the Dropbox between City Hall and employee parking lot

### Ambulance Services Payments (256) 329-6756

Ambulance service payments may be made by utilizing the following services:

1. Online bill pay through the City's website ([www.alexandercityal.gov](http://www.alexandercityal.gov))
2. Use of Dropbox located on the side of City Hall (between City Hall and employee parking lot)
3. Use of Dropbox that is located in the City Hall foyer
4. United States Postal Service

### Police Department/Court House Building (256) 234-3421

The main entrance to the Police Department Building is closed. Please use the side entrance intercom for assistance.

A majority of non-emergency situations can be handled by telephone at 256-397-1023. If you have an emergency, please call 911. Call (256) 329-6744 for records and/or reports.

### Citizens Public Safety Academy (256) 329-6772

The class has been postponed until further notice.

## **Building Permits (256) 329-6712**

Permits can be completed online at <https://alexandercityal.gov/building/page/building-permit-request-forms>. Contact the Building Department with any questions about completion of permits. Once the permit is completed, payment along with the permit can be submitted as follows:

1. United States Postal Service
2. Use of Dropbox located in the foyer at City Hall. Please provide **exact dollar amount**.

## **Business Licenses (256) 329-6720**

To renew or to receive a new business license, please contact the Business License Department for assistance with calculating the correct payment amount. License forms and payments can be submitted by doing the following:

1. United States Postal Service
2. Use Dropbox located in the foyer at City Hall.
3. If your payment is in the form of **cash** it must be the **exact amount**.

## **Business Taxes (256) 329-6720**

Lodging, Gas, and Rental Taxes can be paid through My Alabama Taxes through a link on our website, <https://alexandercityal.gov/business-licenses-taxes>.

## **Court, Fines and Tickets (256) 329-6750**

The Alexander City Court is closed. The next anticipated court date is April 23, 2020. If this date changes, we will post it on our website and Facebook page.

The Magistrate will continue with all bond-related responsibilities.

## **Bud Porch Center and Senior Nutritional Program (256) 234-4074**

The Alexander City Nutritional Program is closed for dining in. We are offering curbside meals for our regular patrons. Home-bound meal services will continue as normal as long as the State of Alabama continues to furnish meals.

## **Libraries (256) 329-6796**

E-books and other online services are still available, please call for assistance.

**Please make all checks for fees and payments listed above payable to “The City of Alexander City”.**

These are difficult decisions and we regret any inconveniences they may cause; we will resume normal operations as soon as conditions will allow.

**Thomas J. Spraggins**  
**Mayor**

## Current Status of City Buildings

Closed to Public, employees on-site for continued operations:

City Hall  
Courthouse/Police Building  
Municipal Court  
Fire Stations 1 and 2  
Adelia M. Russell and Mamie's Place Libraries  
Public Works  
Bud Porch Center  
Sportplex Buildings and Ball Fields  
Adams Water Treatment Plant  
Sugar Creek Wastewater Treatment Plant  
Coley Creek Wastewater Treatment Plant  
Meter Readers Building  
Light Department  
Water Department  
Gas Department  
Sewer Department  
Automotive Shop  
Cooper Recreation Center  
Purchasing Department  
Senior Center

Open to Public:

Thomas C. Russell Field including Randy M. Thomas Terminal Building  
Lakewinds Golf Course  
Alexander City Inert Landfill